

Trustworthy Machine Learning for Healthcare

Stanford CS329T Fall 2023



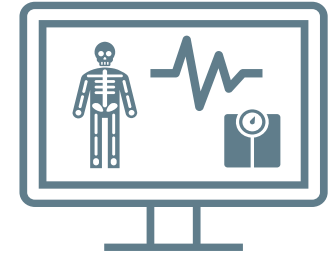
LAYER HEALTH

Monica Agrawal
Divya Gopinath

Electronic Health Records (EHRs)

EHRs contain a wealth of patient data.

And they have seen rapid adoption in the US:



Hospitals with EHRs

Office Physicians with EHRs

2011

28%

34%

2021

96%

78%

Potential of EHRs

Real-world evidence in EHRs can facilitate personalized medicine.

Clinical trials can't answer every question:

- What drug would lead to the **best outcome** for **this patient**?



- What is the patient's expected **disease trajectory**?



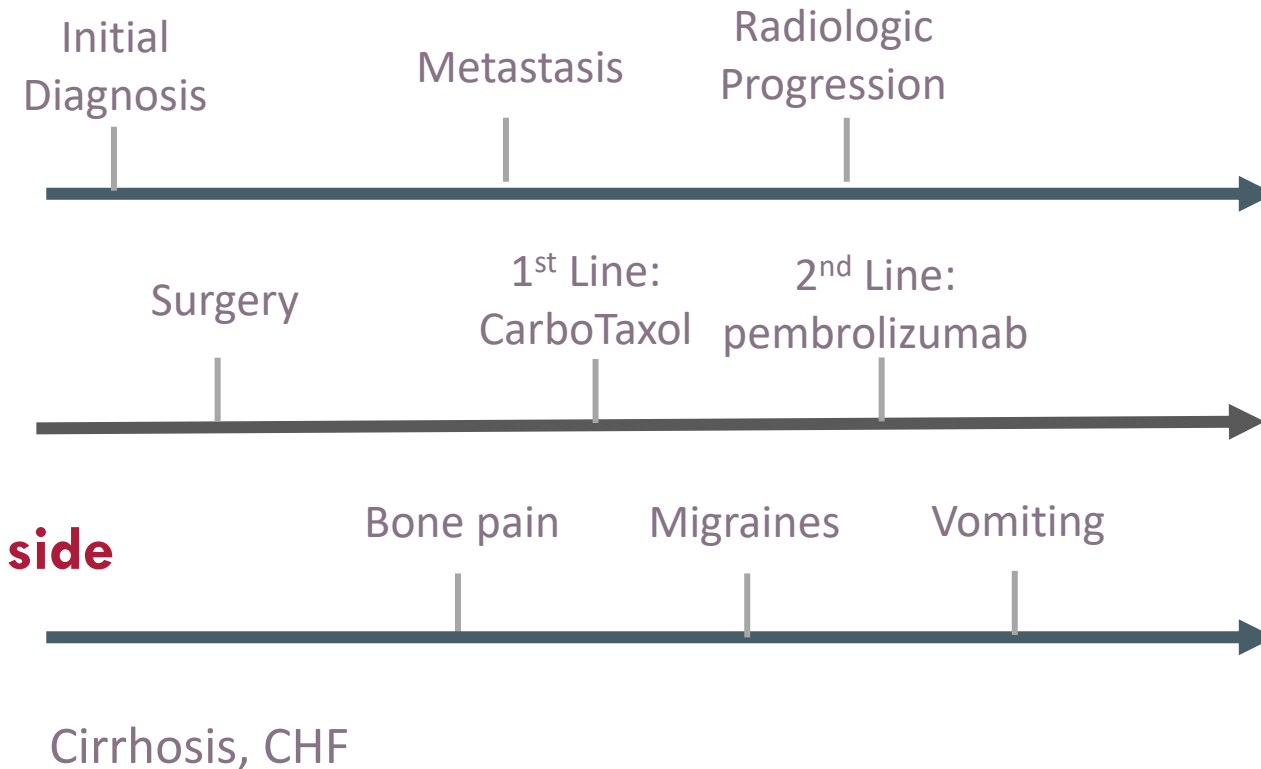
- What **adverse events** might come from this drug combination?



Variables of Interest

- **Disease**
- **Disease Status**
- **Interventions**
- **Symptoms/
effects**
- **Confounders**

Stage IV endometrial cancer



The challenge

Many of these variables are not in structured data, but trapped in **messy, free-text** clinical notes:

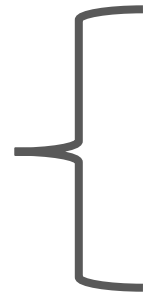


**Efficiency of
documentation**

**Splintered
care**

**Deviation from
original care plan**

How messy can notes be?



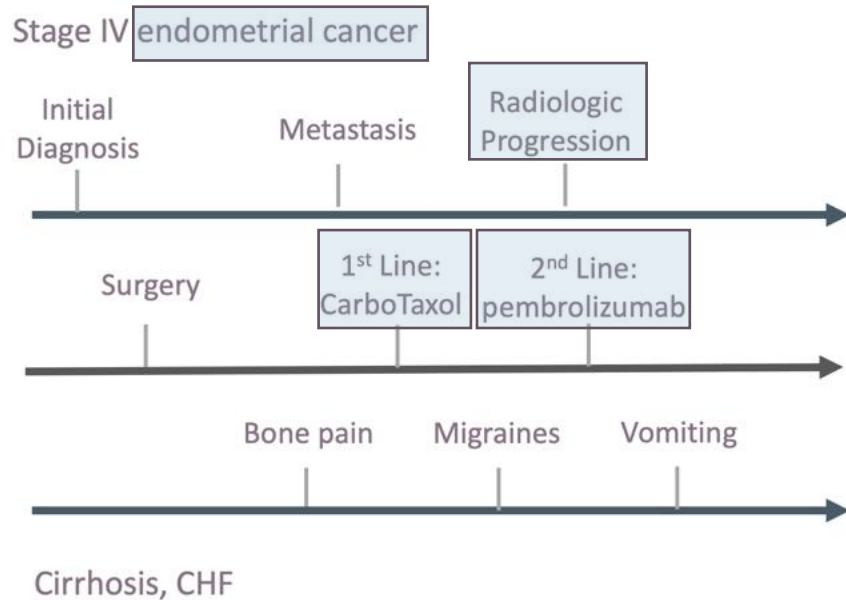
“...pt progressed
after 5 mos of
CarboTaxo for EC.
Will dc and discuss
pembro...”

Deciphering clinical text

“...pt progressed after 5 mos of CarboTaxo for EC. Will dc and discuss pembro...”



“Patient progressed after 5 months of carboplatin/paclitaxel for endometrial cancer. Will discontinue for pembrolizumab”



Medication	Carboplatin + paclitaxel	pembrolizumab
Reason	Endometrial cancer	Endometrial cancer
Status	discontinued	starting (implicit)
Reason for Stop	progression	
Duration	Past 5 months	

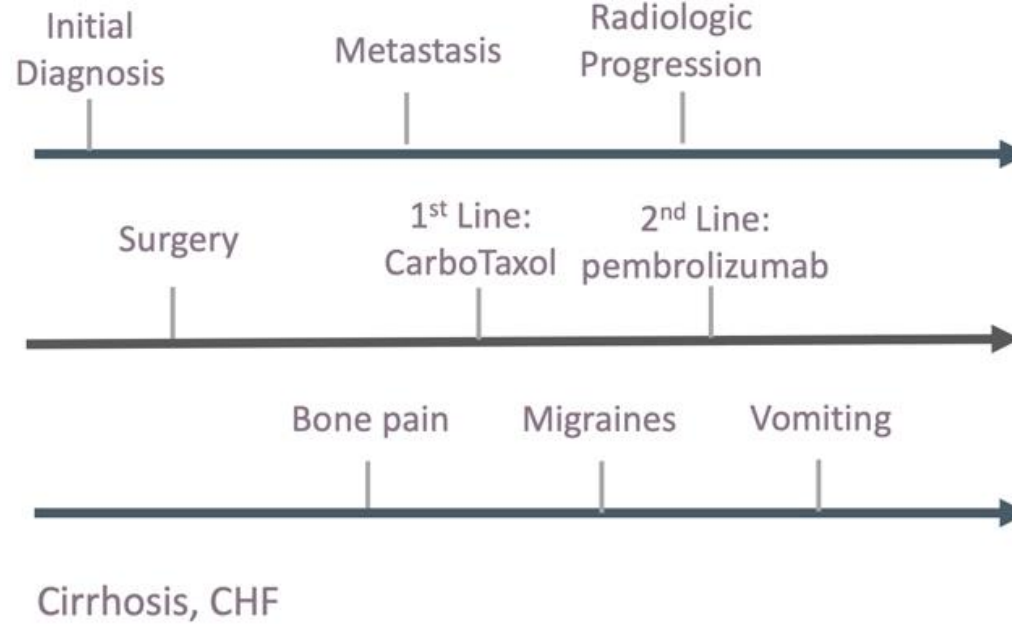
A daunting task



x100

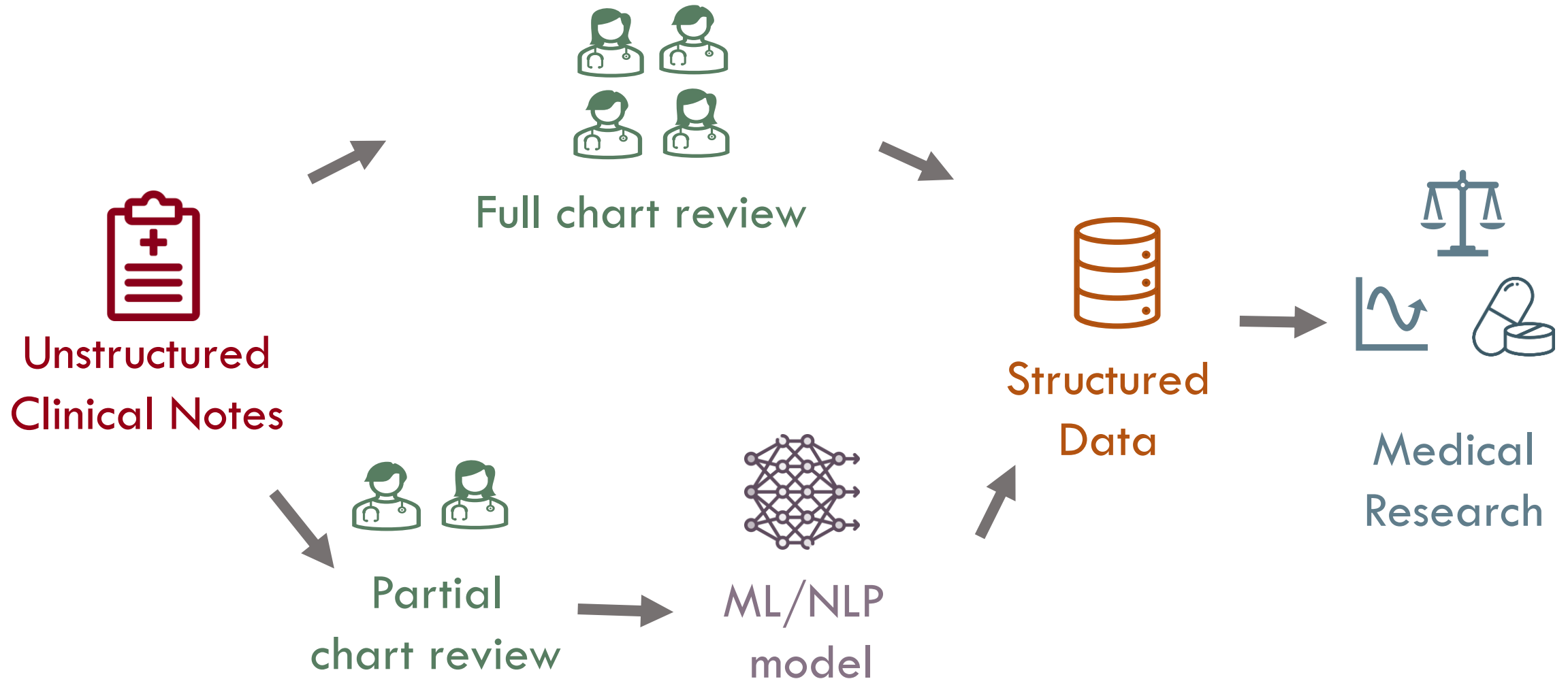


Stage IV endometrial cancer

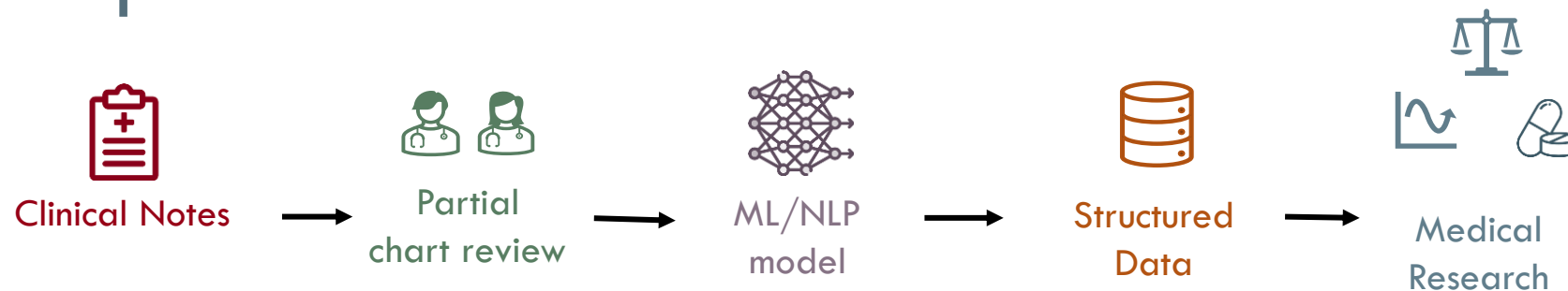


x1000s

Status quo for information extraction



Status quo for information extraction



	Variable	# of Training Data
Agrawal, Adams, Nussbaum, Birnbaum. Machine Learning for Health (ML4H) NeurIPS Workshop, 2018.	Start/stop dates for oral medications	6,000+
Birnbaum, Nussbaum, Seidl-Rathkopf, Agrawal, et al. arXiv, 2020.	Binary metastasis	17,000+
Alkaitis, Agrawal, Riely, Razavi, Sontag. JCO Clinical Cancer Informatics, 2021.	Binary reason for stopping treatment	8,000+ and 1500+

Can recreate survival analyses achieved by full chart review

The partial chart review is still a huge bottleneck:

Variable + setting specific

Large amount of annotation time

Difficult to share across institutions

Other Uses

Central problem in EHRs (and in health data) is **information extraction**. How do we extract semi-structured insights from clinical data, that is:

- Customized to each use case
- Accurate
- Trustworthy, with provenance back to the original text
- Fast
- Cheaper
- ...

This is useful **across healthcare**:

- Real world evidence
- Clinical trial matching

Other Uses

Information extraction is a core problem **across all of healthcare.**

Clinical trial matching

Given clinical trial criteria, how can we find patients that are eligible?

Transfers and continuity

How can we concisely summarize a patient's history for a new doctor?

Quality of care

How do we ensure that patients are receiving high-quality care across institutions?

Coding & billing

How can a hospital efficiently and accurately bill for the care delivered?

Patient understanding

How can we enable patients to understand their own medical record?

Decision support

How can we aid clinicians to administer the best possible care?

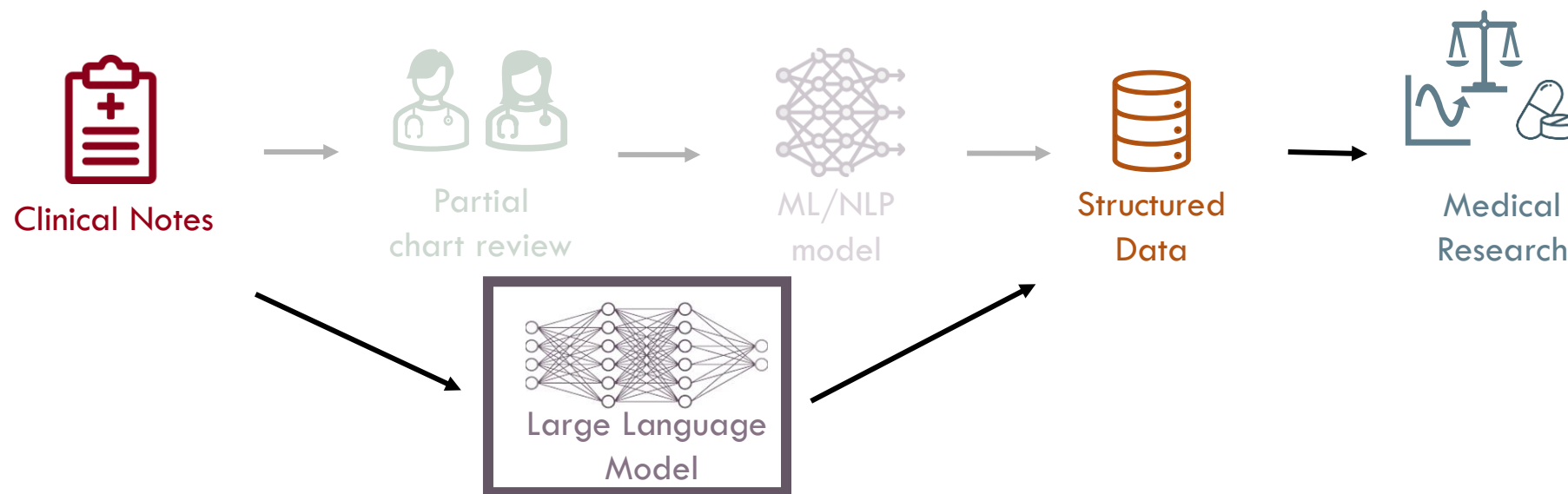
Trustworthy ML for healthcare.

- Accuracy is paramount – “good enough” doesn’t cut it.
 - Long tail in clinical data (across subspecialties, patients, providers, presentations, ...)
 - Context is key, “d/c” could mean *discharge* in an ED note but *discontinue* in a medication list.
- Provenance/justification is key – need to point back to the source to explain every decision.
- Humans need to be in the loop, but clinical expertise \neq ML expertise.

Outline

- **How can we leverage large language models to help in healthcare information extraction?**
- How can we incentivize cleaner clinical documentation?
- How can human-AI teams contribute?

Large Language Models for Clinical Text

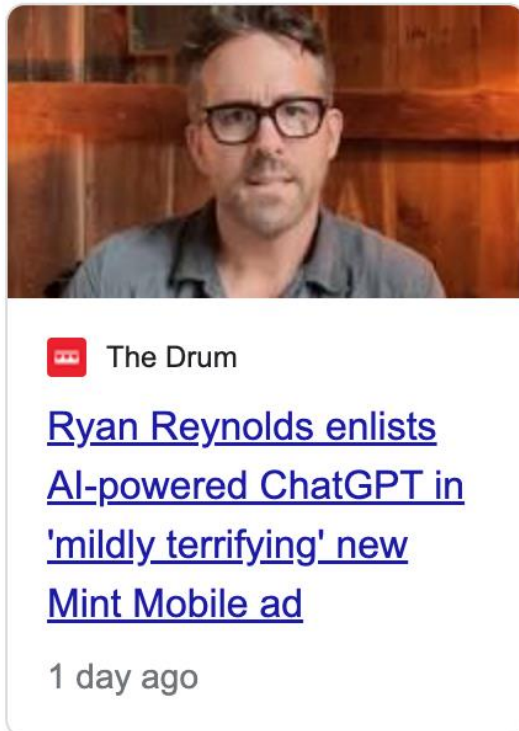


Large Language Models are Few-Shot Clinical Information Extractors

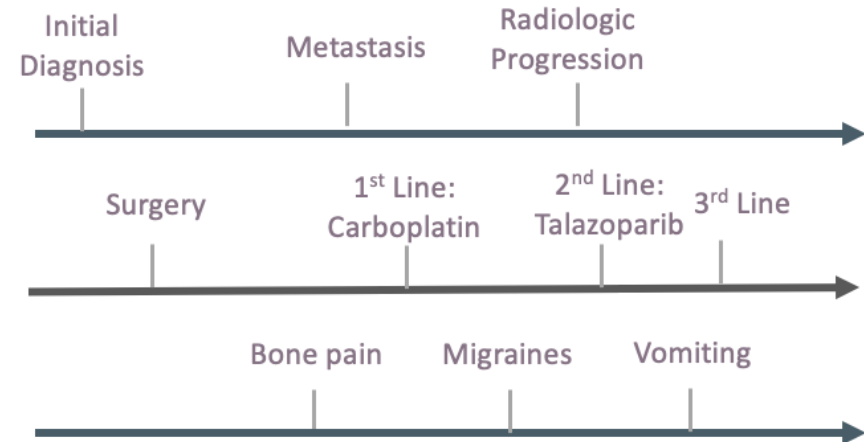
Empirical Methods in Natural Language Processing (EMNLP), 2022.

Monica Agrawal, Stefan Hegselmann, Hunter Lang, Yoon Kim, David Sontag

Can large language models help us structure clinical data?



Triple-negative breast cancer, invasive ductal carcinoma



Challenge #1: Clinical Text Availability

Most existing labeled data sets are under **data use agreements** and can't be sent over APIs directly, without special agreements

Benchmarking with existing publicly labels could suffer from ***label leakage***

Creation of Benchmark Datasets

We re-annotate the existing publicly available CASI dataset to release **three new** few-shot extraction **datasets**:

- Clinical coreference resolution
- Medication + status classification
- Medication + attribute relation extraction

Each contains 5 examples for development (e.g. prompt design) and 100 examples for test

Challenge #2: Obtaining structured, evidence-backed output

Goal: List medications, and their reason, dosage, and frequency, as available.

Input: “[...] 500mg of metformin b.i.d. [...]”

Expected completion: *“Medication: metformin
Dosage: 500mg Frequency:
b.i.d.”*

*Issue #1:
Narrative format*

Reality: *“The medication taken is metformin for the reason of diabetes at a dosage of 500mg...”*

*Issue #2:
Hallucinations*

Encouraging quoted structured output

**Naive
approach:**

Zero-shot prompt:

```
Input: 500 mg of metformin b.i.d.  
Prompt: Label medications. Include dosage, reason, ...  
The medication taken is metformin for...
```

Complex post-processing
(resolver) of LM output



```
“Metformin”: {reason: “diabetes”,  
dosage: “500mg”,  
frequency: “b.i.d.”}
```

Encouraging quoted structured output

**Our
approach:**

One-shot quoted example + guidance:

```
Input: He takes ibuprofen daily [...].  
Prompt: Label medications. Include dosage, reason, ...  
-medication: "statin", frequency: "daily"  
Input: 500 mg of metformin b.i.d.[...].  
Prompt: Label medications. Include dosage, reason, ...  
-medication:"metformin", dosage: "500mg", "frequency"
```

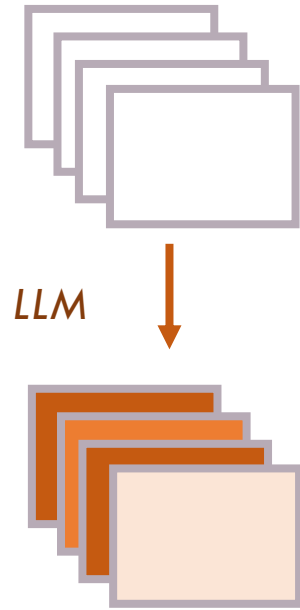
Minimal post-processing
(resolver) of LM output

→ "Metformin": {dosage: "500mg",
frequency: "b.i.d."}

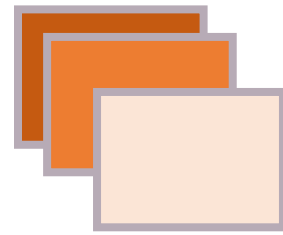
Challenge #3: Deployability

- HIPAA compliance*
- Unwieldy size of models
- Model sensitivity to prompt wording
- Model miscalibration and overconfidence
 - When available

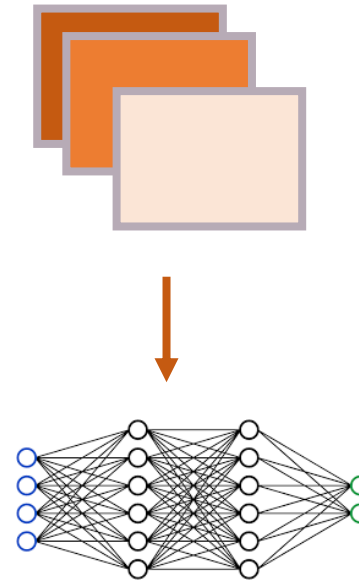
Treating LLM Outputs as Weak Labels



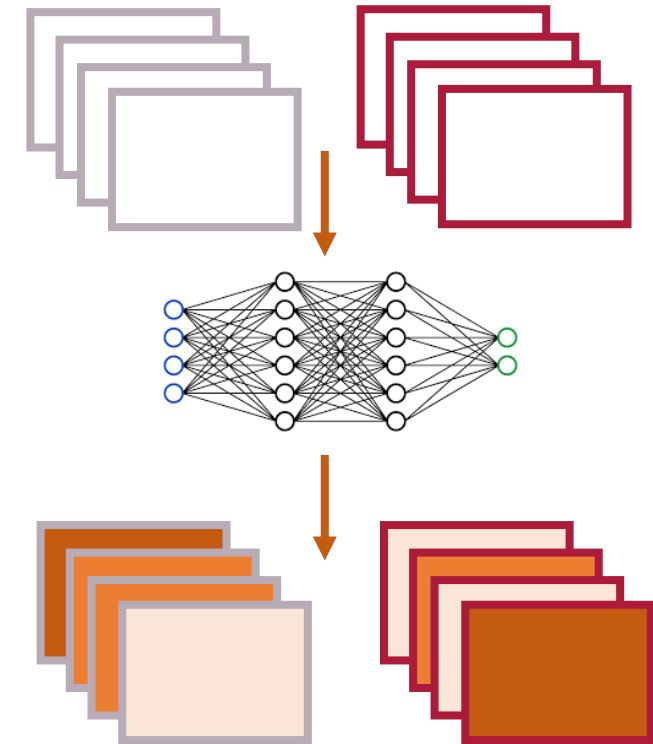
Step 1: Get LLM outputs on publicly available data



Step 2: Identify confident outputs*



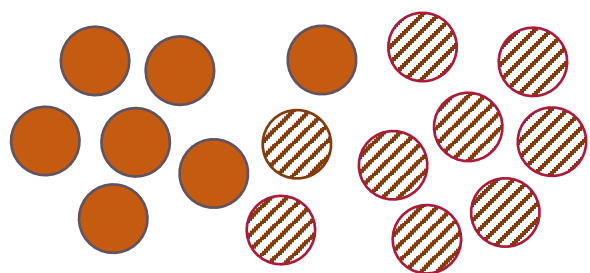
Step 3: Train smaller model on confident outputs



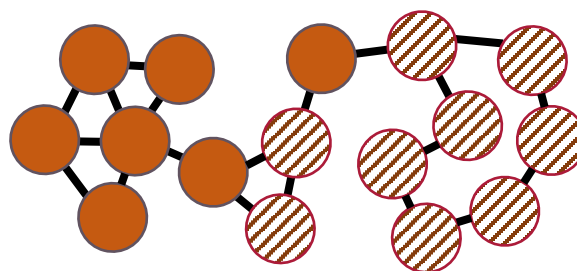
Step 4: Run smaller model on same or new data sets

Selection of confident outputs

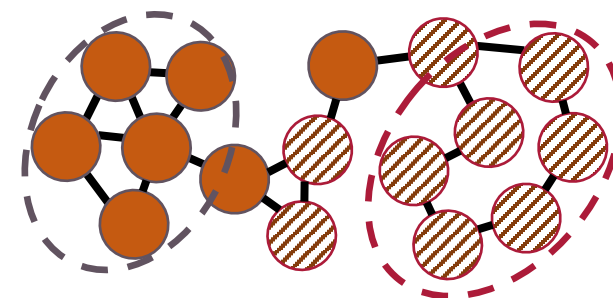
Deep models are often wildly overconfident and miscalibrated – how can we determine when to trust their outputs?



1. Embed examples x with $\phi(x)$



2. Make K-Nearest Neighbors graph in ϕ

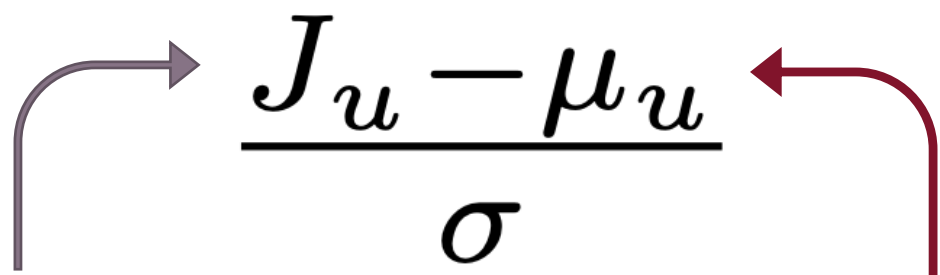


3. Select examples from the most homogeneous regions

Selection of confident outputs

We use the cut statistic to define “most homogeneous regions”

Test statistic for node u :

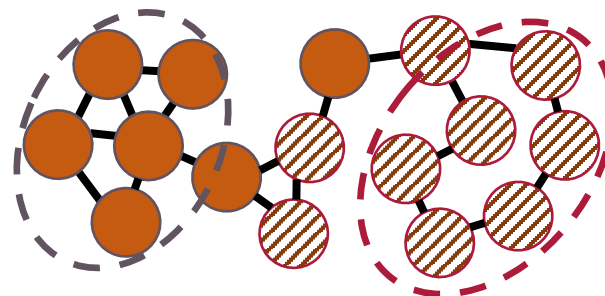
$$\frac{J_u - \mu_u}{\sigma}$$


$$\sum_{v \in N(u)} w_{uv} I_{uv}$$

(Weighted) sum of alike neighbors

$$(1 - \hat{P}_{\hat{y}_u}) \sum_{v \in N(u)} w_{uv}$$

Expected (weighted) sum of alike neighbors, if normal



3. Select examples from the most homogeneous regions


Results: Clinical Acronym Disambiguation

Input: Clinical Text Snippet + Overloaded Acronym

Output: Multiple-choice Expansion of Acronym

Algorithm	CASI Acc.	CASI Macro F1
Random	0.31	0.23
Most Common	0.79	0.28
BERT (from Adams et al. (2020))	0.42	0.23
ELMo (from Adams et al. (2020))	0.55	0.38
LMC (from Adams et al. (2020))	0.71	0.51
<i>GPT-3 edit</i> + R: 0-shot	0.86	0.69
<i>GPT-3 edit</i> + R + weak sup	0.90	0.76

Zero-shot LM
baseline trained
on MIMIC data



Results: Clinical Acronym Disambiguation

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LMC (from Adams et al. (2020))	0.71	0.51	0.74	0.69
<i>GPT-3 edit</i> + R: 0-shot	0.86	0.69	*	*
<i>GPT-3 edit</i> + R + weak sup	0.90	0.76	0.78	0.69

Example: Medication Information Parsing

Input: Clinical text snippet

Output: Medications, dosage, route, frequency, reason, duration

Baseline
supervised on
different clinical
dataset



Subtask	Algorithm	Medication	Dosage	Route	Frequency	Reason	Duration
Token-level	PubMedBERT + CRF (Sup.)	0.82	0.92	0.77	0.76	0.35	0.57
	GPT-3 + R: 1-shot	0.85	0.92	0.87	0.91	0.38	0.52

Bonus: what might these models be learning from?


We classified sources of colloquial clinical jargon ("fx", "fracture") in a subset of Common Crawl data

Source	Median %
Research Articles	16%
Patient Health Resources	15%
Commercial Health	14%
Clinician Forums	13%
Patient Blogs + Forums	6%

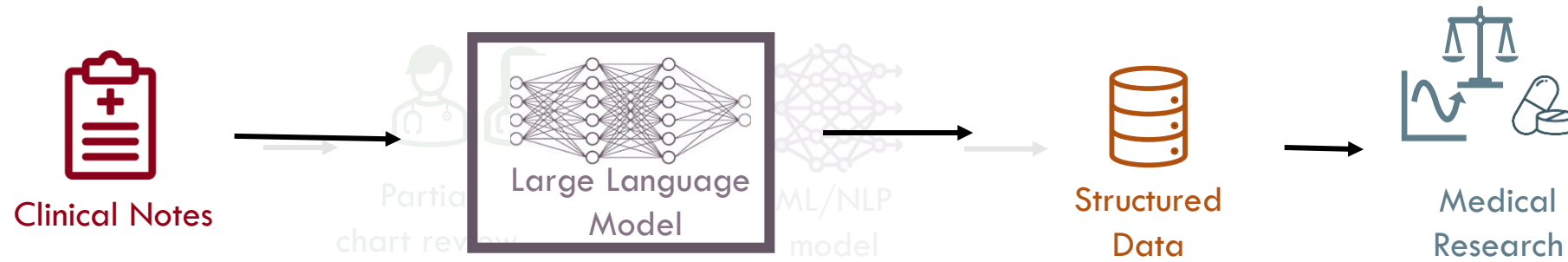
43% of mentions for qhs + bedtime



41% of mentions for carbo + carboplatin



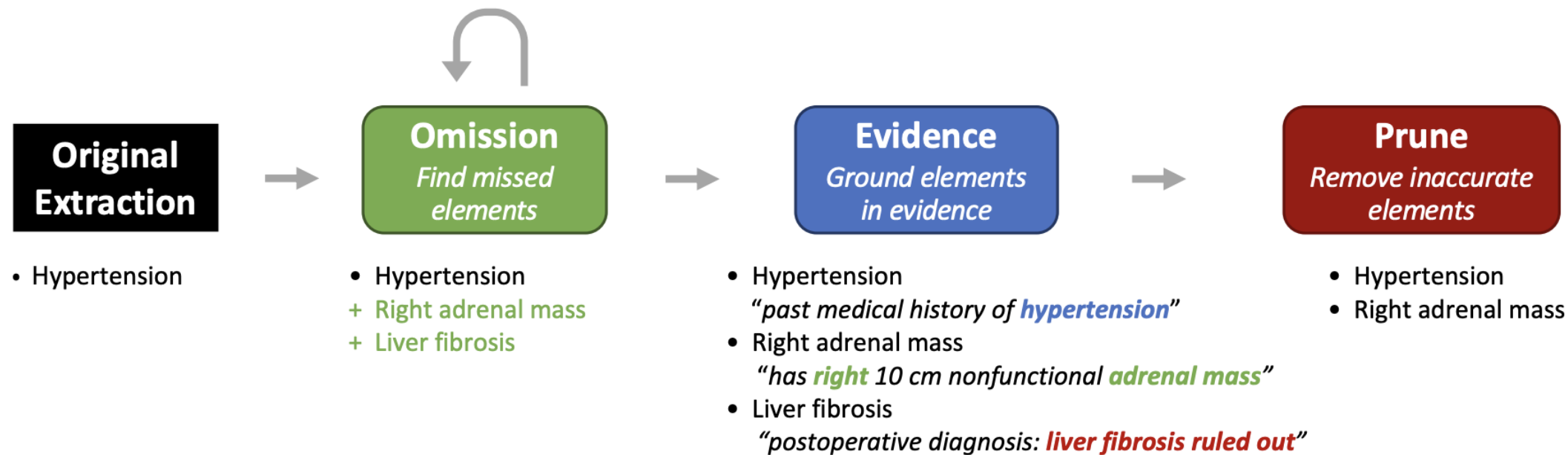
Takeaways: Large Language Models



The reasoning capabilities of and medical knowledge within LLMs could transform clinical information extraction

We developed further techniques to boost model performance, as naïve application of these models is insufficient

Follow-up: Increasing Reliability



Self-verification Improves Few-Shot Clinical Information Extraction

Zelalem Gero et al, IMLH 2023.

Case Study: LLMs for clinical trial matching

Core problem: how do we match *patients* to *trials*?

NIH U.S. National Library of Medicine

ClinicalTrials.gov

Find Studies ▼

About Studies ▼

Submit Studies ▼

Resources ▼

About Site ▼

[PRS Login](#)

Eligibility Criteria

Go to

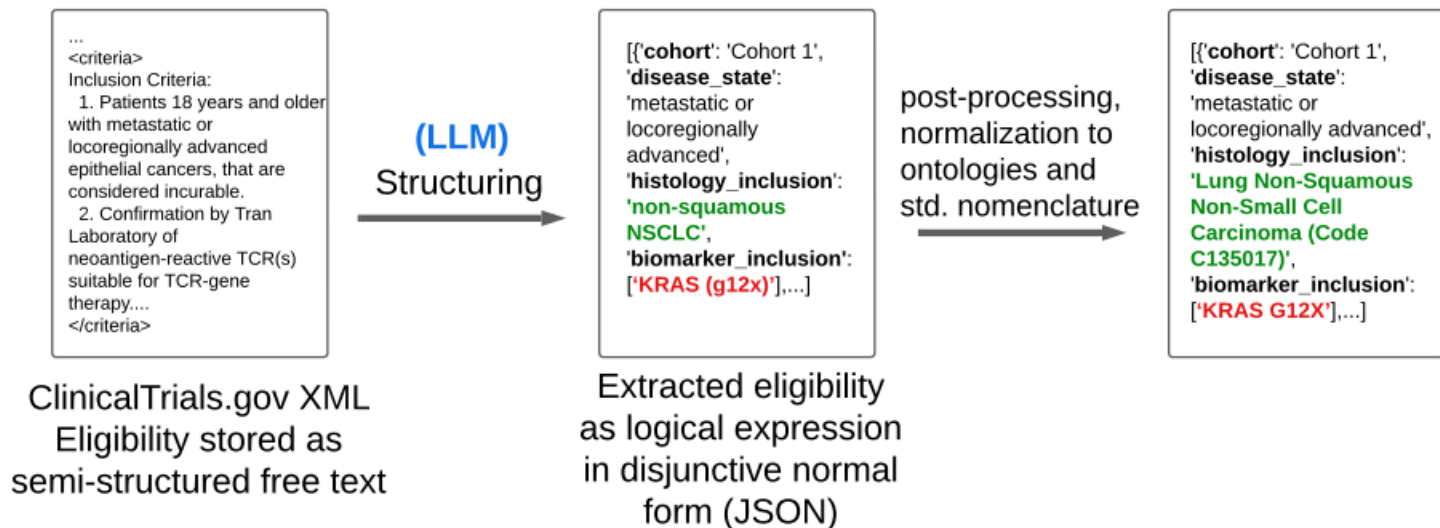
Inclusion Criteria:

-Histologically or cytologically confirmed high-grade neuroendocrine tumor that has progressed on first line therapy, excluding small cell lung cancer (SCLC). High grade includes any neuroendocrine neoplasm with a Ki-67 of $\geq 20\%$ or with mitotic count of more than 20 mitoses per high power field or any poorly differentiated neoplasm or any neoplasm lacking these that is deemed high grade by pathology consensus, based on other markers (necrosis or IHC demonstrating p53 or RB mutation).

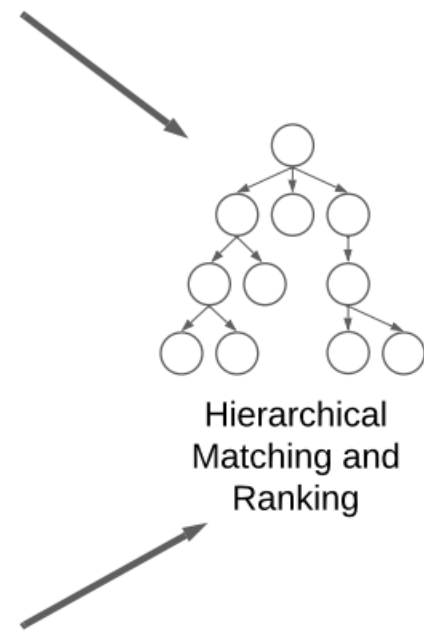
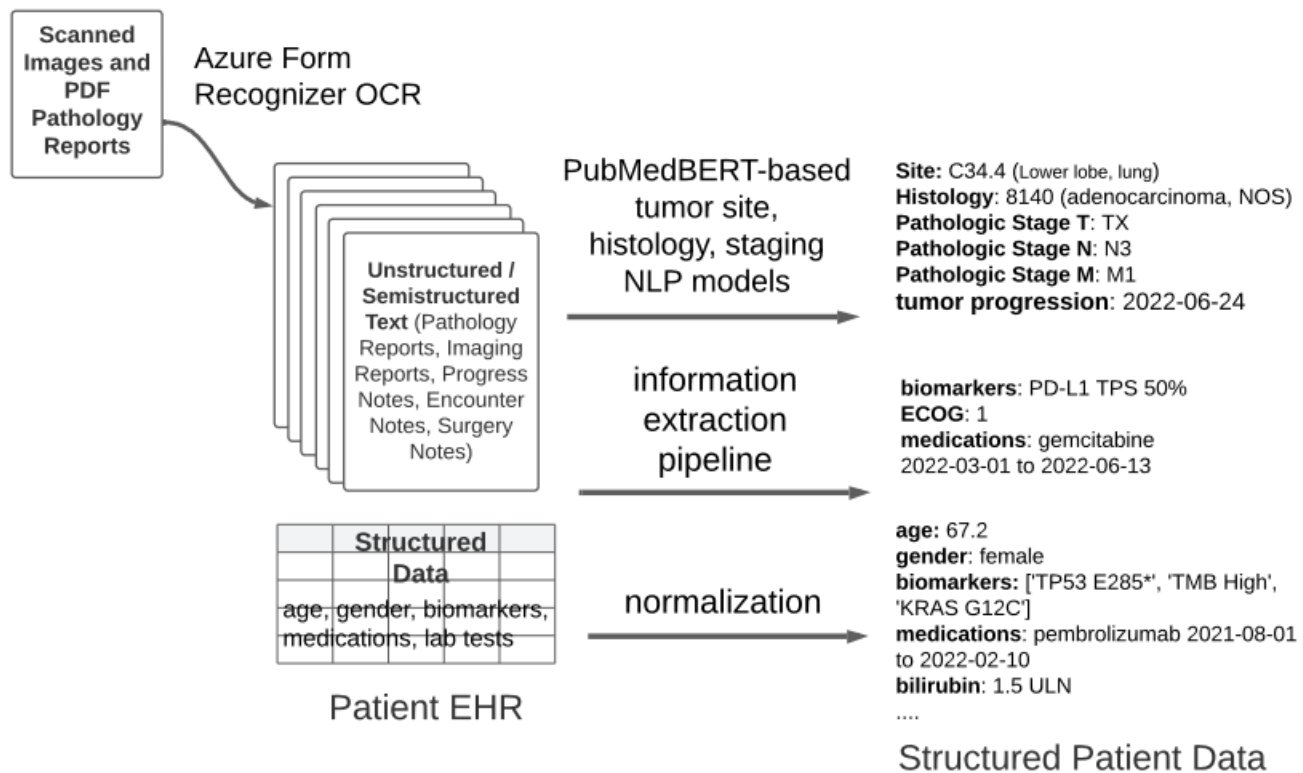
Scaling Clinical Trial Matching Using Large Language Models: A Case Study in Oncology

Cliff Wong et al, MLHC 2023.

Clinical Trial Structuring



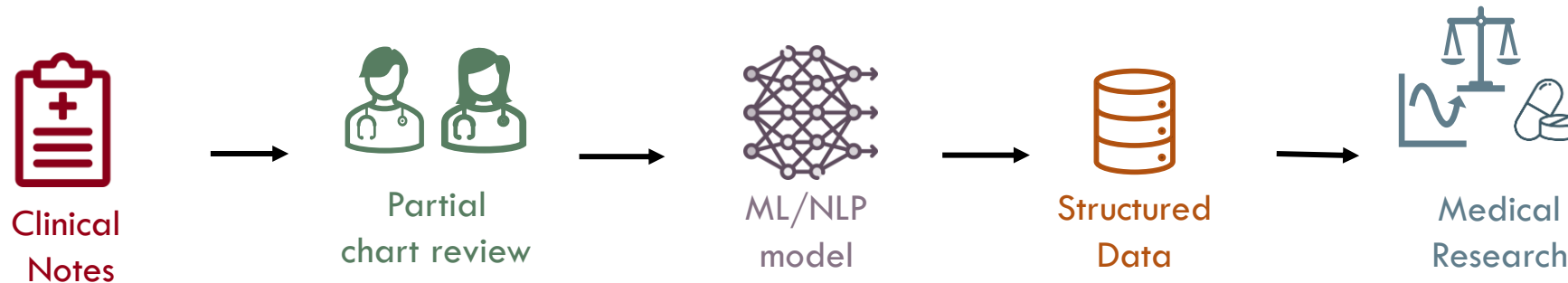
Patient Structuring



Outline

- How can we leverage large language models?
- **How can we incentivize cleaner clinical documentation?**
- How can human-AI teams contribute?

Re-imagining clinical documentation



Fast, Structured Clinical Documentation via Contextual Autocomplete

Machine Learning for Healthcare (MLHC), 2020

Divya Gopinath, Monica Agrawal, Luke Murray, Steven Horng, David Karger, David Sontag

MedKnowts: Unified Documentation and Information Retrieval for EHRs

User Interface and Software Technology (UIST), 2021

Luke Murray, Divya Gopinath, Monica Agrawal, Steven Horng, David Sontag, David Karger

Conceptualizing ML for Dynamic Information Retrieval of EHR notes

Machine Learning for Healthcare (MLHC), 2023

Sharon Jiang, Shannon Shen, Monica Agrawal, Barbara Lam, Nicholas Kurtzman, Steven Horng, David Karger, David Sontag,

Re-imagining clinical documentation



What if we could collect high-quality clinical data *at the point of care*, without increasing physician burnout?

Fast, Structured Clinical Documentation via Contextual Autocomplete

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Divya Gopinath, Monica Agrawal, Luke Murray, Steven Horng, David Karger, David Sontag

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Sharon Jiang, Shannon Shen, Monica Agrawal, Barbara Lam, Nicholas Kurtzman, Steven Horng, David Karger, David Sontag,

EHRs have usability issues

WHY DOCTORS HATE THEIR COMPUTERS

Digitization promises to make medical care easier and more efficient. But are screens coming between doctors and patients?

By Atul Gawande

November 5, 2018

*Issue #1: Time for
Data Entry*

*Issue #2: Time for
Information Retrieval*

Challenge of Data Entry

Linguistic Characteristics of Medical Notes

Many of the entries on the medical records are in the form of notes which are neither complete sentences nor single word entries, but linguistic strings of an intermediate type, which we will hereafter call fragments. Fragments are a compressed type of linguistic material resulting from various transformations which have the effect of making linguistic strings shorter by reducing or deleting material. The writer of these stretches of material must make his entries brief, in order to save time and effort, but also make them informative and unambiguous. For this reason the deleted material has to be easily recover-

Solution: Streamlining Data Entry

56 y/o female with a h/o diabetes mellitus ii and afi

Dx	afib atrial fibrillation
Sx	afib atrial fibrillation
Med	Afirmelle
Med	Afinitor Disperz

Contextual autocomplete

- Personalized to each patient
- Automatically normalizes concepts to ontologies as the note is being written
- Decreases documentation burden with fewer keystrokes

Sources of supervision

Use available information from a given patient to predict concepts that will be documented in a clinical note.

26 y/o M p/w s|

Sx	shortness of breath dyspnea
Sx	substernal chest pain chest pain
Sx	stomach pain abdominal pain
Sx	shaking chills chills
Sx	symptoms diarrhea diarrhea
Sx	swelling

(0) Prior notes (EHR)

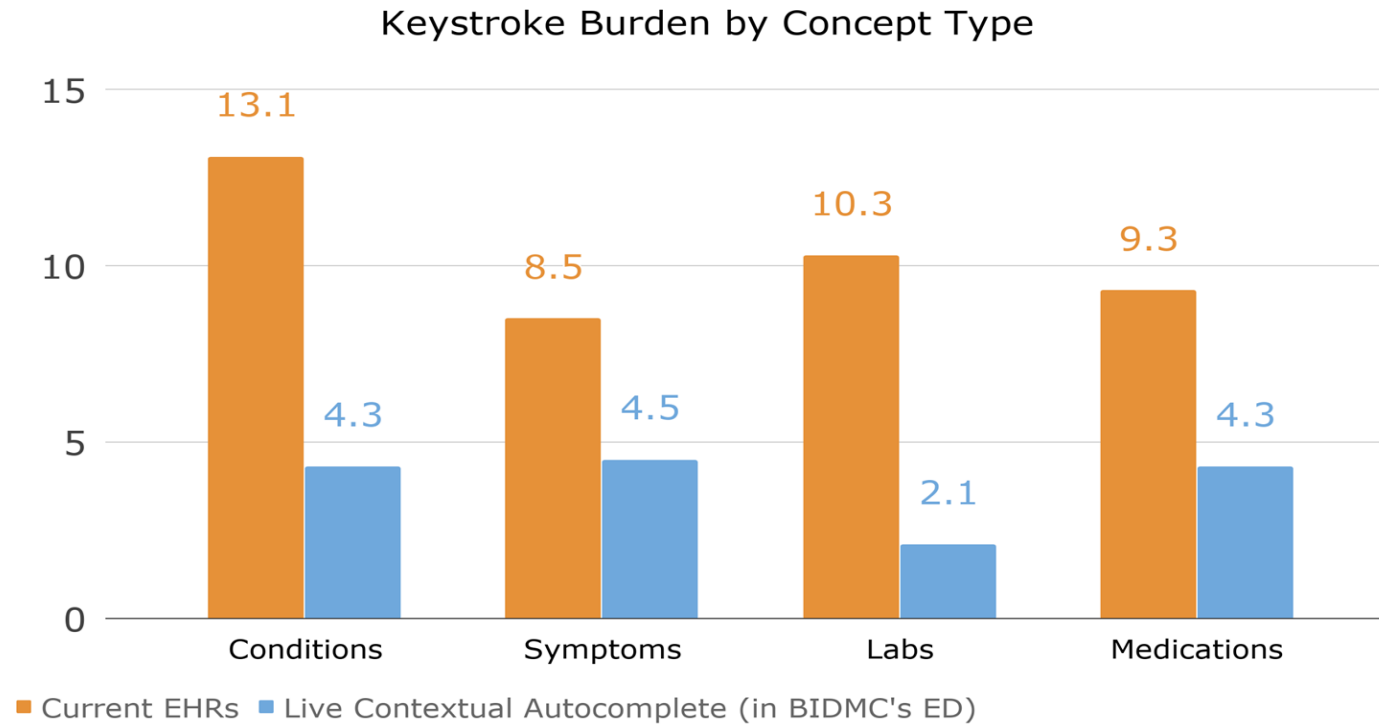
(1) Triage assessment

(2) Chief complaint

(3) Nurse's Notes

(4) Doctor's Notes (our focus)

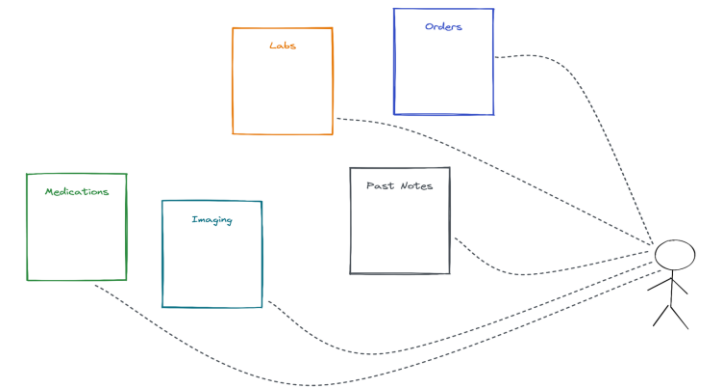
We dramatically reduced the **keystroke burden** of data entry in a **live setting**.



Challenge of Information Retrieval

Doctors have to **manually synthesize** past data into data driven narratives

- Past Labs
- Past Medications
- Relevant Notes
- Relevant Imaging



Solution: Streamlining Information Retrieval

HPI

Edit Lock: yours

33 y/o F who presents with chills (no fever, no nausea, +fatigue). She has a history of vaginal bleeding, s/p hysterectomy and oophorectomy. She also has a h/o

PMH

Medications

FH

SH

ROS

Overview

Map

All

Solution: Streamlining Information Retrieval

HPI

Edit Lock: yours

33 y/o F who presents with chills (no fever, no nausea, +fatigue). She has a history of vaginal bleeding, s/p hysterectomy and oophorectomy. She also has a h/o afib

PMH

Medications

FH

SH

ROS

Overview Map All

Afib

Condition X

Meds

metoprolol tartrate

Vitals

Pulse

OMR

2016-06- s/p Mechanical Fall

Active Medication list as of : Medications - Prescription DICLOFENAC SODIUM [VOLTAREN] - Voltaren 1 % topical gel. Apply thin film of gel to

2016-06- s/p Mechanical Fall

Atrial fibrillation: The patient is on chronic anticoagulation for atrial fibrillation. She has been on amiodarone in the past. Apixaban is not covered

2016-06- s/p Mechanical Fall

She states two days ago INR was 4.6. She has been holding her warfarin and yesterday at

INR was 3.0.

Show More

Filling in Redundant Information

HPI

Edit Lock: yours

93 y/o F p/w nonproductive cough , fever , nausea , but no chills . She has a history of an oophorectomy and type 2 diabetes . She has mild hypertension and is on Coumadin to treat this.

PMH

Medications

FH

SH

ROS

Filling in Redundant Information

HPI

Edit Lock: yours

93 y/o F p/w nonproductive cough , fever , nausea , but no chills . She has a history of an oophorectomy and type 2 diabetes . She has mild hypertension and is on Coumadin to treat this.

PMH

oophorectomy, type 2 diabetes, hypertension

Medications

Coumadin

FH

SH

ROS

Constitutional: fever, nausea, no chills

Head / Eyes: No diplopia

ENT: no earache

Resp: nonproductive cough

Cards: No chest pain

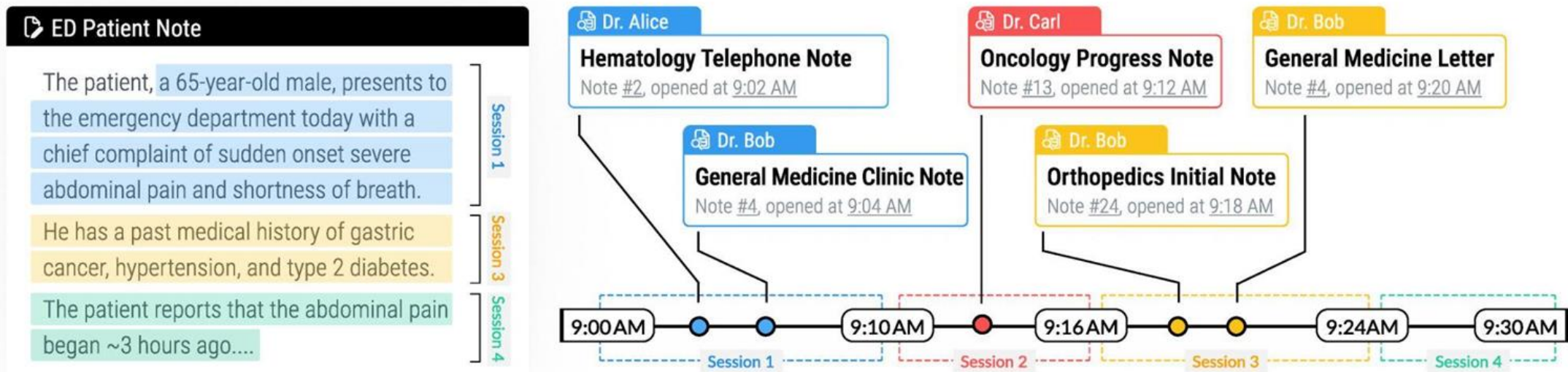
Abd: No abdominal pain

Deployment + Evaluation

- We designed MedKnowts in a year-long iterative prototyping process with a clinician and their scribes across 1185 patients.
- We evaluated MedKnowts in a month-long deployment with four scribes across 234 patients.
- In a user questionnaire:
 - Would use frequently – median 5/5
 - Quick learning curve – median 5/5
 - Easy to use – median 4.5/5

Newer direction: leveraging EHR audit logs

We can use EHR audit logs to characterize the note writing process



We can also use the signal from those audit logs to learn how to auto-surface notes (AUC of 0.963).

With the advent of LLMs, what changes?

Bootstrapping/zero-shot performance at information extraction is **significantly better than before**, but still some critical gaps:

LLMs still struggle with the long tail:

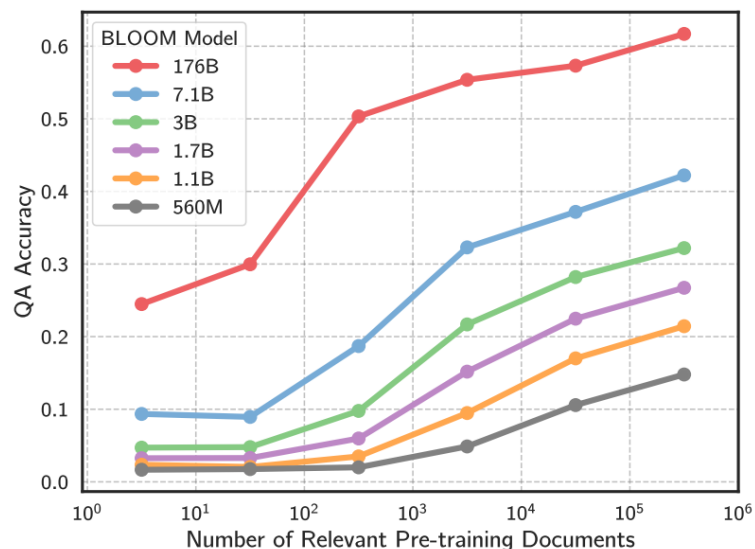


Figure 1. Language models struggle to capture the long-tail of information on the web. Above, we plot accuracy for the BLOOM model family on TriviaQA as a function of how many documents in the model’s pre-training data are relevant to each question.

LLMs can be “distracted” by irrelevant information in ways that traditional methods may not be:

Original Problem

Jessica is six years older than Claire. In two years, Claire will be 20 years old. How old is Jessica now?

Modified Problem

Jessica is six years older than Claire. In two years, Claire will be 20 years old. Twenty years ago, the age of Claire’s father is 3 times of Jessica’s age. How old is Jessica now?

Standard Answer 24

Takeaways: Re-imagining documentation



Via a redesign of the EHR, it is possible to simultaneously:

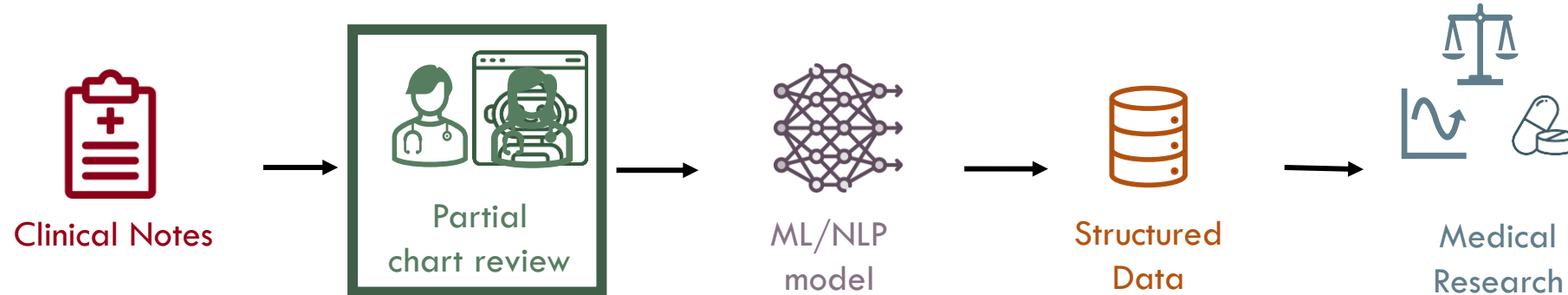
- Obtain cleaner data as a natural byproduct
- Reduce physician workload

These features can be integrated into live workflows via careful *opt-in* design

Outline

- How can we leverage large language models?
- How can we incentivize cleaner clinical documentation?
- **How can human-AI teams contribute?**

Human-AI Teams for Clinical Annotation



Assessing the Impact of Automated Suggestions on Decision Making

Conference on Human Factors in Computing Systems (CHI), 2021.

Ariel Levy*, Monica Agrawal*, Arvind Satyanarayan, David Sontag

Clinical concept recognition

“ Pt given carbo ia for her TNBC. Will dc.”

Clinical concept recognition

Patient? Prothrombin time? Carbodome? Intra-arterial? D/C current?
discontinue?
“ Pt given carbo ia for her TNBC. Will dc. ”
Physical therapist? Carboplatin? Intra-articular? discharge?
Doctor of Chiropractic?

Clinical concept recognition

Difficulties include the many labels and the large label space (over 400,000 concepts)

Patient
(C0030705)

Carboplatin
(C0079083)

Intra-arterial
(C1561451)

Triple-neg. breast cancer
(C3539878)

Discontinue
(C1706472)

“ Pt given carbo ia for her TNBC. Will dc. ”

Pt given carbo ia for her TNBC . Will d/c.

We developed an annotation platform with built-in decision aid

Search:

An Bo Fi La Me Me Ot Pr Pr ⊗

Searched Labels:

carboplatin ⊗ ⓘ

carboplatin adverse reaction ⓘ

⊗ Selection: **carbo** → carboplatin ⊗ ⓘ



Normal CUI Match

Ambiguous CUI Match

No CUI Match

Pt given carbo ia for her TNBC . Will d/c.

Decision aid included:
**Label
recommendations**

Search:

An Bo Fi La Me Me Ot Pr Pr ⊗

Searched Labels:

carboplatin ⊗ ⓘ

carboplatin adverse reaction ⓘ

⊗ Selection: **carbo** → ⊗ ⓘ



Normal CUI Match

Ambiguous CUI Match

No CUI Match

Pt given carbo ia for her TNBC . Will d/c.

Decision aid included:
**Pre-filled
Suggestions**

Search:

An Bo Fi La Me Me Ot Pr Pr ⊗

Recommended Labels:

intra-arterial injections ⊗ ⓘ

medulla oblongata internal arc... ⓘ

⊗ Selection: **ia** → intra-arterial injections ⊗ ⓘ



Normal CUI Match

Ambiguous CUI Match

No CUI Match

Pt given carbo ia for her **TNBC** . Will d/c.



Accept

Search:



Recommended Labels:

triple negative breast neoplas...



Selection:

TNBC



triple negative breast neoplasms




Normal CUI Match

Ambiguous CUI Match

No CUI Match

Example Impact

One Clinician Is All You Need—Cardiac Magnetic Resonance Imaging Measurement Extraction: Deep Learning Algorithm Development

Pulkit Singh ¹ ; Julian Haimovich ^{2,3,4} ; Christopher Reeder ¹ ; Shaan Khurshid ^{2,3,5} ;
Emily S Lau ^{3,4} ; Jonathan W Cunningham ^{4,6} ; Anthony Philippakis ^{1,7} ;
Christopher D Anderson ^{8,9,10} ; Jennifer E Ho ^{4,11} ; Steven A Lubitz ^{2,3,4,5} ; Puneet Batra ¹ 



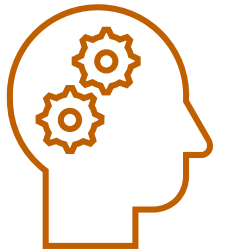
Goal: Extraction of 21 Measurements from Cardiac MRI Reports

Macro F1 score: 0.957

Clinician labeling time: ~11 hours for all training data

Due to the ever-growing presence of automated decision aid,
we build on past work to ask:

How does domain expertise mediate the influence of decision aid?



- In a task with a complex decision space
- Using objective measures of trust and agency
- Over an extended period of use to factor in fatigue

Study Overview

- 18 clinicians from 9 institutions
- Study Novelties
 - Joint study of agency (what to label?) and trust (how to label?) using objective measures
 - Large space of 400k+ labels
 - ~8 hours of annotation per user
- Two stages
 - Stage 1: Label Recommendations
 - Stage 2: Pre-filled Suggestions

Stage 1: Label Recommendations

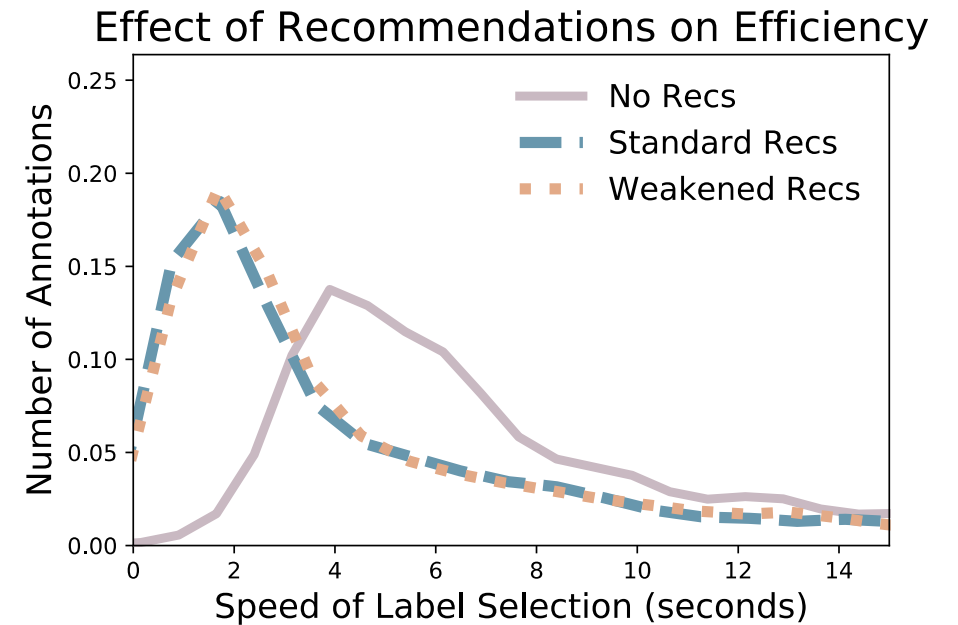
We analyze **accuracy**, **speed**, and **search behavior**, particularly where recommendations are inaccurate

The screenshot displays a 'Clinical Annotation' interface. At the top, a grey header contains a hamburger menu icon and the text 'Clinical Annotation'. Below this, a text input field contains the sentence: 'Pt given carbo ia for TNBC. Will d/c.' The word 'ia' is highlighted in a pink box. To the right of the text is a search panel with a search input field containing 'ia'. Below the search field is a row of colored buttons labeled 'An', 'Bo', 'Fi', 'La', 'Me', 'Me', 'Ot', 'Pr', 'Pr', and a close icon. Underneath is the heading 'Recommended Labels:' followed by three list items: 'intra-arterial injections' (grey), 'medulla oblongata internal arc...' (purple), and 'intra-arterial location' (grey). At the bottom of the interface, a 'Selection:' section shows 'ia' with a close icon, an arrow pointing to a selected item 'intra-arterial injections' with a close and info icon, and a trash icon. Below the selection area are three buttons: 'Normal CUI Match', 'Ambiguous CUI Match', and 'No CUI Match'.

How does user behavior shift?

Users with full recommendations created **more annotations** (average of 12%) than those without any ($p < 0.02$)

The **median time** to choose a label **halves** with recommendations: from 6 seconds to 3 seconds ($p < 0.05$)



Do users search when needed, or misplace trust?

Yes, they generally search when the recommendation algorithm truly doesn't surface the correct answer.

However, they search **less often when they may expect the correct answer to be surfaced.**

Stage 2: Pre-filled suggestions

We analyze **accuracy** and **speed**, particularly where suggestions are inaccurate, and **additional annotation behavior**

The screenshot displays a 'Clinical Annotation' interface. At the top, a grey header contains a hamburger menu icon and the text 'Clinical Annotation'. Below this, a text input field contains the text 'Pt given carb... ia for TNBC. Will d/c.'. A red box highlights the text 'TNBC.' within the input field. A suggestion box is open below the input field, containing a green checkmark icon, a yellow pencil icon, and a red 'X' icon, with an 'Accept' button below them. To the right of the input field is a search panel with a search bar containing 'TNBC.'. Below the search bar are several colored buttons labeled 'An', 'Bo', 'Fl', 'La', 'Me', 'Me', 'Ot', 'Pr', 'Pr', and a close icon. Below these buttons is the text 'Recommended Labels:' followed by a pink box containing the text 'triple negative breast neoplas...' and a close icon. At the bottom of the interface, a 'Selection:' section shows a close icon, the text 'TNBC.', an arrow pointing to a pink box containing 'triple negative breast neoplasms' and a close icon, and a trash icon. Below the selection section are three buttons: 'Normal CUI Match', 'Ambiguous CUI Match', and 'No CUI Match'.

Do users react appropriately?

Mostly. They:

- accept 99% of correct labels+spans
- accept only 17% of incorrect labels
- accept 33% of incorrect spans

Overall, they tend to have higher performance than users without pre-filled suggestions.

Do users react appropriately?

There was large user variability in accepting of incorrect labels and spans – **not correlated with their prior task performance**

Providing label confidence made no discernable difference.

What about agency for creating new annotations?

Users experience **loss of agency** in creating the new nontrivial annotations that don't come pre-filled:
they made 12% fewer than in Stage 1

No such drop was observed in users without pre-filled suggestions, making the loss significant
($p < 0.01$)

What about agency for creating new annotations?

This loss of agency went **unnoticed**
by users.

What about agency for creating new annotations?

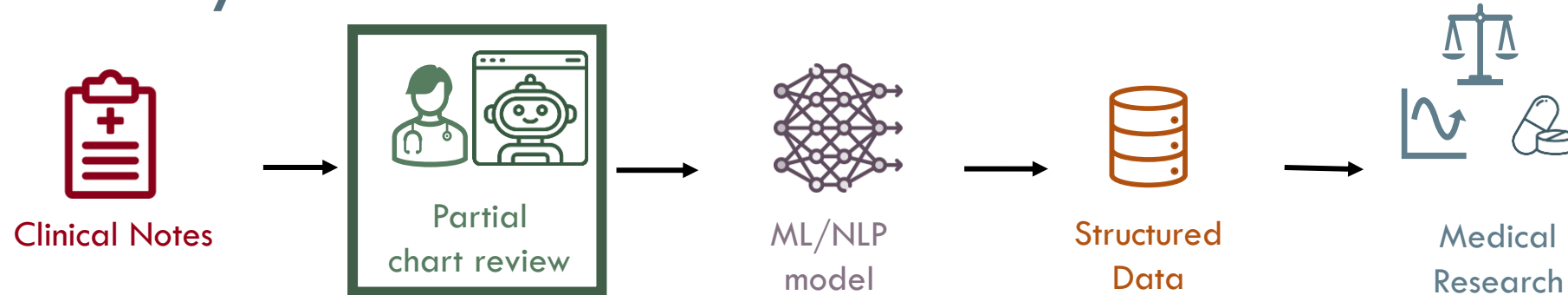
“I made sure to double check if there were parts that were not annotated.”

This loss of agency went **unnoticed** by users.

“Made it easier to scan the remaining unmarked parts for words to annotate.”

“[Pre-filled annotations] freed up mental bandwidth to spend more energy on unmarked text.”

Takeaways: Human-AI Teams



- With appropriate mental models, users properly modulated trust and mediated model errors.
- Users lost agency without noticing, highlighting the importance of objective measures.
- Both UIs and ML systems should consider such effects in their design

Conclusion

A holy grail in ML for healthcare is **information extraction**. This would solve fundamental challenges **across healthcare**.

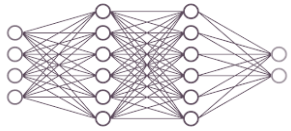
Core takeaways:

1. LLMs are getting us **much closer** to making ML-augmented information extraction possible, but has many challenges that need to be addressed, particularly for healthcare data (long tail, data availability, security & compliance, explainability/trust, etc.)
2. Rather than applying LLMs as a post-hoc bandaid to extract insights from clinical data, the true gamechanger is **collecting clean data at the point-of-care**, incentivized by ML-driven information retrieval.
3. ML for healthcare is a very **human problem** – we need to design human-centered systems that understand the impact of introducing ML into workflows.

CS329T: Projects & Datasets

Dataset	Description
Clinical Trial Matching	All FDA clinical trial eligibility criteria are freely available online.
Medical Information Mart for Intensive Care (MIMIC)	Vast dataset of de-identified structured & unstructured clinical data across ICU and ED.
PMC Patients	Patient summaries extracted from PubMed case reports; 167k+ patients.
Adverse Drug Event Corpus	Extracts all adverse drug events (ADEs) from a set of clinical notes.
Synthetic note generation	As in here , generate synthetic notes

Any questions?



Leverage large language models.



Incentivize cleaner clinical documentation



Quantify the impact of human-AI teams

Beyond the talk: Reach out to us at divya@layerhealth.com / monica@layerhealth.com